

Customer Warranties Checklist

Standard I, II and III & Single Source I, II and III

Project Bidding:

- 1. Project specifications indicate a Standard or Single I, II, or III Weathertightness Warranty.
- 2. Project bid includes all applicable costs and limits of liability outlined below:

Warranty Type	Exceptional ® Metals Maximum Liability
Standard I	\$0.20 sq. ft.
Standard II	\$3.50 sq. ft.
Standard III	No Dollar Limit
Single Source I	\$7.00 sq. ft.
Single Source II	\$14.00 sq. ft.
Single Source III	No Dollar Limit
- 3. Roofing supervisor for this project is certified for the product being used. **(Only required for Single Source I, II and III Warranties and Standard III Warranties)**
- 4. Roof geometry-including roof curbs, penetrations and parapet walls, etc.- and product requirements have been submitted to Exceptional Metals for preapproval.
- 5. The Weathertightness Warranty Request form (including exclusions or requirements), indicating that Exceptional Metals can issue a Weathertightness Warranty on this project, has been received.

Project Planning:

- 1. Completed shop drawings have been submitted to Exceptional Metals for approval. Shop drawings must include an accurate roof plan with all associated details. Details must show:
 - Fastener type
 - Spacing and location
 - Sealant type and location
 - Curb and penetration locations
- 2. Submitted the Weathertightness Warranty Request Form (including exclusions or requirements), indicating shop drawing approval along with the sample Weathertightness Warranty to the project architect/owner for their approval.
- 3. Confirmed that project supervisor is certified for product being used. **(Only required for Single Source I, II and III Warranties and Standard III Warranties)**

Scheduling Inspections (Only required for Single Source I, II, and III Warranties):

- 1. The proper times, access and safety equipment have been provided for roof inspections.
- 2. Exceptional Metals has been contacted to schedule initial roof inspection (inspector should be scheduled to be on site to participate in the start-up and installation of the roof panels).
- 3. Exceptional Metals has been given a two-week notice for the second (mid-point) roof inspection.
- 4. Exceptional Metals has been given a two-week notice for the final roof inspection.

Project Completion:

- 1. The punch list items, if any, shown on Exceptional Metals' inspection reports, have been completed. **(Only required for Single Source I, II, and III Warranties)**
- 2. All Exceptional Metals invoices associated with the project have been paid.
- 3. On mechanically seamed roofs, I have returned all seamer equipment to Exceptional Metals.
- 4. Weathertightness Warranty requested and Exceptional Metals provided with the date of substantial completion.

Notes

- *Sidelaps, endlap and trim are included in all warranties.*
- *Installer certification for the product being installed is required. **(Only required for Single Source I, II and III Warranties and Standard III Warranties)***
- *Both roof geometry and shop drawing approval are required. Prior approval of roof geometry and shop drawings is required before bill of materials is manufactured. Please see the attached sample Weathertightness Warranty Request Form which will be sent to you with the results of Exceptional Metals' review.*
- *Roof inspections are required. **(Only required for Single Source I, II, and III Warranties)***
- *Contractor is responsible for architect/owner approval of the Weathertightness Warranty.*
- ***Failure to follow the above procedures may negate Exceptional Metals' obligation to issue a Weathertightness Warranty.***